

Department of Utilities

December 03, 2012

Sanitary Sewer Infrastructure Improvements Planned for East Ocean View

Work set to begin in Winter 2012/13

Dear Valued Customer,

The City of Norfolk Dept. of Utilities is pleased to have scheduled a \$2.3 million infrastructure improvement project in your neighborhood. The project area (shown on the map to the right) will receive a new sanitary sewer pump station, new sanitary sewer pipes and fully resurfaced streets.

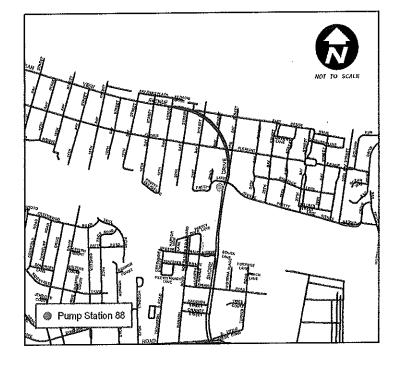
The City's contractor, Mid Eastern Builders, is planning to begin work in Winter 2012/13 and finish in Spring of 2014. Prior to construction you may also notice utility markings and survey work in the neighborhood.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction.

If you have any questions or concerns regarding this project, please do not hesitate to contact the City's on-site construction inspector, Mr.

Thomas King. He can be reached by cell phone at 813-5450 to respond quickly. You may also contact the project manager, David Speer, at 664-6724.

The Department of Utilities appreciates your patience during this project and looks forward to providing you with improved sanitary sewer infrastructure.



Sincerely,

Kenneth R. Turner, P.E. Engineering Manager